



Technical Resource Outsourcing

Save up to 65% of cost through outsourcing!

Extend your technical team at a fraction of cost. Outsource to TRO

Technical Resource Outsourcing (TRO) has served large clientele for the past 11 years. We have been providing technical resources for software projects, products and other IT related services. TRO is a subsidiary of ESOLPK group (www.esolpk.com), one of the leading web and software development firm in IT industry. Our experience in outsourcing has enabled us to provide our clients with best and most reliable services at affordable costs. Basic model of TRO services is that the customer can engage our IT human resources as per the requirements by utilizing our offshore resources and facilities. You can work directly with seasoned project managers or resources and consider them as an offshore unit of your own business. No more worries about expansions, hiring, firing, office space, healthcare and retirement plans, HR related problems and physical infrastructure. We will take care of your IT related needs inclusive of development, quality assurance, support and other activities at a fixed monthly cost.

Our specialization is to provide services to software companies, IT firms, SMEs and start ups alike. In addition, we offer expertise in product and project development. Our Offshore Development Centers (ODCs) are located in South Asia. Our resources are well experienced and dedicated to serve you to achieve your vision, goals, and objectives. The flexible ODC models can be molded to cater the specific customers' requirements. TRO's long list of satisfied clientele is ever growing and we get 80% of our business from repeat customers. We exactly know the fears and risks of customers prior to outsourcing. Through our deep understanding of the processes, we minimize risk to almost nothing for our customers. We offer risk free guarantees such as security of data, intellectual property protection, low costs and transfer of knowledge back to the customer.

We protect the interests of our customers by following eSource Capability Model for Service Providers (eSCM SP). Our projects and products are developed under the strict adherence to the guidelines of CMMi Level II and ISO 9001:2008 standards of quality. To ensure the data and knowledge security, we follow ISO 27001 standards and procedures. We are **Microsoft Gold Certified Partners** and our resources have wide experience in Open Source and Oracle Technologies as well.

Not clear of your needs? Contact info@i-tro.com





ODC Models:

- Individuals (Hire a single or multiple resources)
- Project teams (Hire a project development team)
- Product teams (Hire a product development team)
- SDLC (Software Development Life Cycle) Segment wise
 - Coders
 - Designers
 - Deployment team
 - Technical support team
 - QA team
 - Documentation team

Interested in developing a project or a product? Contact us at info@i-tro.com.

BOT (Build, Operate and Transfer):

The Build-Operate-Transfer (BOT) option is available for any ODC model, and clients are welcome to captivate their ESOLPK development centers at any point of our partnership. We also provide trainings to facilitate our customers in every step of the project/product development.

Mode of Communication:

- Daily tasks on an online application tracking system
- Daily, weekly and as per need basis reports and virtual meetings
- Project plan and tracking in MS Project

Facilities:

- Two independent broadband internet connection channels
- VPN access to development servers for clients
- VPN access is also provided for private PCs of key personnel, ensuring continuous workflow during illness, vacation and business trips
- Segmented switched Local Area Network; local and centralized antivirus control
- Firewall between the network segments and on the internet channel
- Backup & Restore are implemented
- Fault prevention tools, such as Self-Monitoring, Analysis and Reporting Technology (S.M.A.R.T.) and others are used
- Tele and videoconferencing is available
- Digital external telephone channels

**Not getting desired quality from your current outsourcing partner?
Contact i-TRO**

We give three easy ways to contact us:

- Visit us on www.i-tro.com
- Write us an email at info@i-tro.com
- Call us at **201-210-8241 (USA)**
or **92-51-2870640-2 (PK)**

"We continue to be impressed by the professionalism of the entire ESOLPK Team that has been assigned to our account. Your organization has made timely suggestions and changes whenever necessary. We are currently working on an addition to the PCP capabilities, and look forward to expanding our efforts in the future."

**Mike Dobson – CEO,
Dealers Choice Inc**

www.i-tro.com info@i-tro.com



Technology Expertise

Operating Systems

Microsoft Windows, Microsoft Windows CE, Linux, Mobile OS

Application and WEB Servers

IBM WebSphere Application Server
BEA WebLogic Server, Microsoft IIS
Apache, Jrun, Resin, Tomcat, JBoss
Macromedia ColdFusion, IBM Lotus
Web Server

Programming Languages and Standard Libraries

Java (AWT, Swing, IpWorks)
C, C++ (STL, ATL, MFC, VCL)
C#, Visual Basic, ASP.NET and
VB.NET, PHP, Scripting Languages
(XML, XSLT, CFML, Javascript,
VBScript, etc.), ABAP

Java Technologies

J2SE/ J2EE (JMS, RMI, EJB, JSP,
Struts, Servlet API), J2ME

Microsoft Technologies

.NET (ASP.NET, COM+, ADO.NET,
WinForms, WebForms, WebControls,
etc.), Win32 (API, COM, MDAC), MS
SharePoint Technology

Relational Database Management Systems (RDBMS)

Oracle, Microsoft SQL Server
Microsoft Analysis Services
IBM DB2

Distributed and Web Technologies

JMS, RMI, EJB, CORBA, DCOM,
SOAP, XML/XSLT, XML Web Services

Protocols

Winsock, TCP/IP, HTTP, HTTPS, POP3,
FTP, SMTP

Middleware and Enterprise Application Integration (EAI)

Microsoft BizTalk Server
Microsoft Message Queue Server
Microsoft Transaction Server
IBM MQ Series

ERP and CRM

Microsoft Dynamics GP
Microsoft Dynamics NAV
Microsoft Dynamics AX
Microsoft Dynamics CRM

Reporting and OLAP

Microsoft Crystal Reports
Microsoft OLAP Services

Collaboration and Portal Technologies

IBM WebSphere Portal
IBM Lotus Domino/Notes
Microsoft SharePoint Portal
Microsoft Exchange

Content Management

FileNet
Joomla, WordPress,
Drupal, JBOSS,
Magento

Mobile and Wireless Technologies

WAP/ WML
GPRS
SMS/MMS
iPhone



"I have been exceptionally impressed by the level of expertise and dedication ESOLPK has shown to my projects. Over the last year the ESOLPK team has completed "8 projects for my groups of companies including one that has spanned over one year."

**Mr. Ritchie Fung-CEO
Conrich Debian Group of
Companies-Canada**

Big Plans! Less Money? Outsource to TRO

www.i-tro.com

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